

SUMMARY SCHEME OF REFUNDS AND INDEMNIFICATION

Poste Delivery Web



Poste Delivery Web Insured - Insured Shipping

The insurance policy covers risks related to transportation, from acceptance to delivery, up to a maximum insurable limit advertised on the website www.poste.it. The insurance coverage is applied in the event of loss, damage or tampering of the shipment due to a fact attributable to Poste, upon presentation of documentation proving the extent of the damage suffered within the limits of the declared value (invoice, receipt/tax receipt or equivalent document proving the value of the contents of the shipment), with an overdraft of 10% and in any case with a minimum amount of overdraft equal to 26€ considering the value of the goods or object on the date of shipment. In such cases, the customer shall be awarded the additional compensation equal to the cost of the shipment, net of VAT and any ancillary services.

Note: For the correct application of insurance coverage, it is necessary to always indicate on the Waybill the value of the goods shipped and the exact contents. The right to indemnity is time-barred according to the rules established in this regard by current law; therefore, it will be the customer's responsibility to interrupt the statute of limitations with an appropriate written notice.